

**ROBO-TEK**

Warranty



Warranty and After-sales service

Hotline : 03 9357 5662

If non user damage of malfunction occurs, please provide a proof of purchase and the warranty card to Robo-Tek. Once the robot has been assessed and warranty confirmed, the warranty service shall be provided.

The warranty period of the whole machine and its parts is as follows:

Category	Warranty contents	Warranty period
Main body	1. Robot 2. Charging pile	1 year
Core parts	1. Navigation related core parts 2. Driver related core parts	3 year
Consumables	1. Roller brush    2. Squeegee 3. HEPA filter    4. Mopping pad 5. Filter bag    6. Dust collecting bag	Not warranted

#### Non-warranty situations

1. The product is damaged due to improper use, maintenance or storage by the consumer;
2. Damages caused by demolition by personnel without supplier authorization;
3. Damages caused by force majeure such as natural disasters or accidents;
4. Without warranty card and valid invoices, or exceed the warranty validity;
5. The warranty card model does not match the model of the repaired product or is altered.



## Original Owner Details

User Name	
Address	
Phone No.	
Product Name and Model Number	
Serial Number	
Purchase Date	

The warranty is not transferable.

Warranty covers parts, labour and return courier costs.

Maintenance record

	Date	Malfunctions	Maintenance center	Service engineer
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

